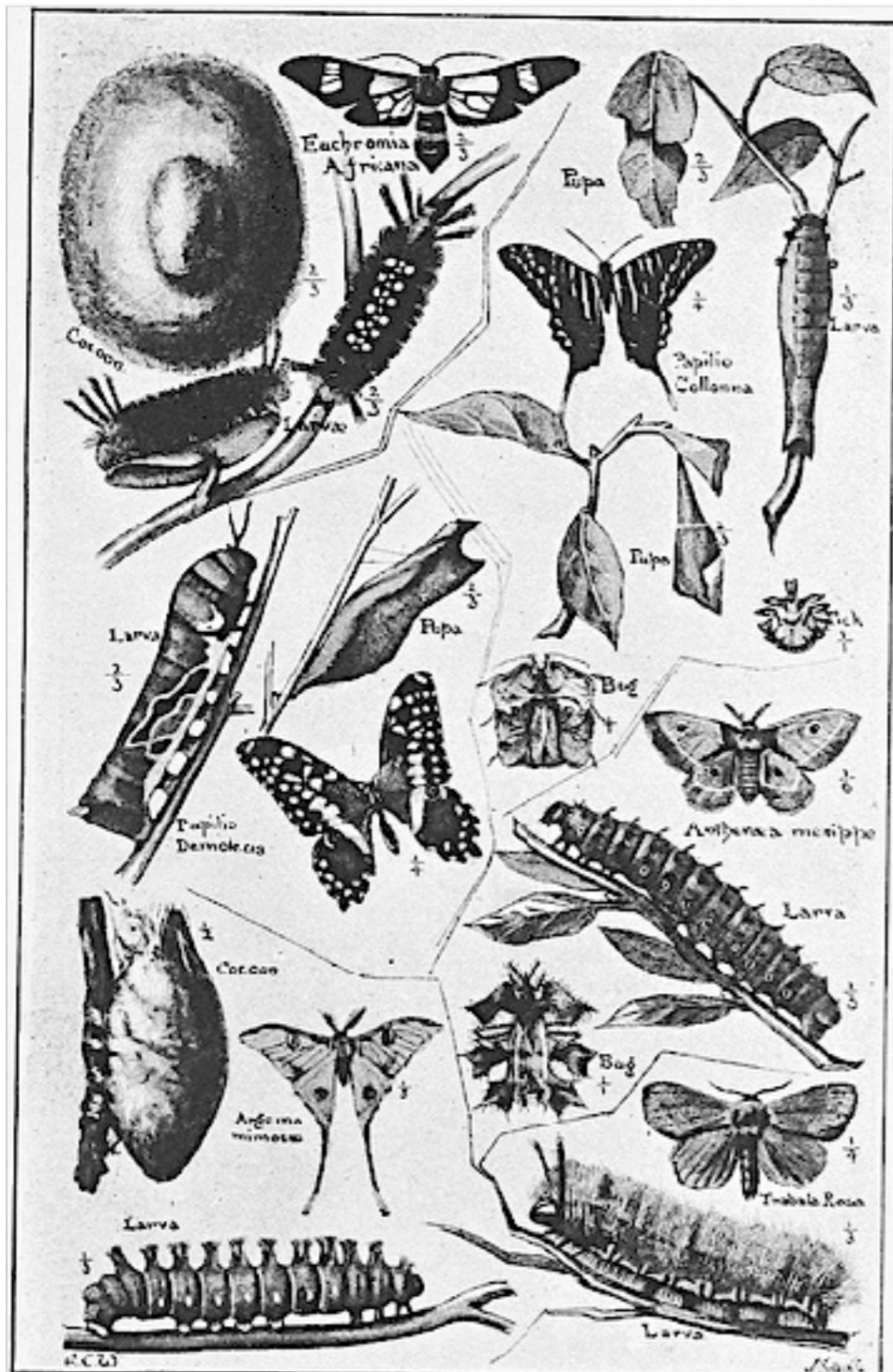


Evolving a Bug Bounty Program



SOURCE Seattle — October 13, 2016
Mike Shema

An Insect Zoo



Bug Bounties embrace a crowdsourcing model for discovering application flaws.

They reward researchers for disclosing flaws in a way that minimizes risk to the app, its data, and its users.

...and they're a bit chaotic.

Plan Your Visit

Attracting a crowd

Discovering flaws

Rewarding researchers

Reducing risk

Managing the chaos

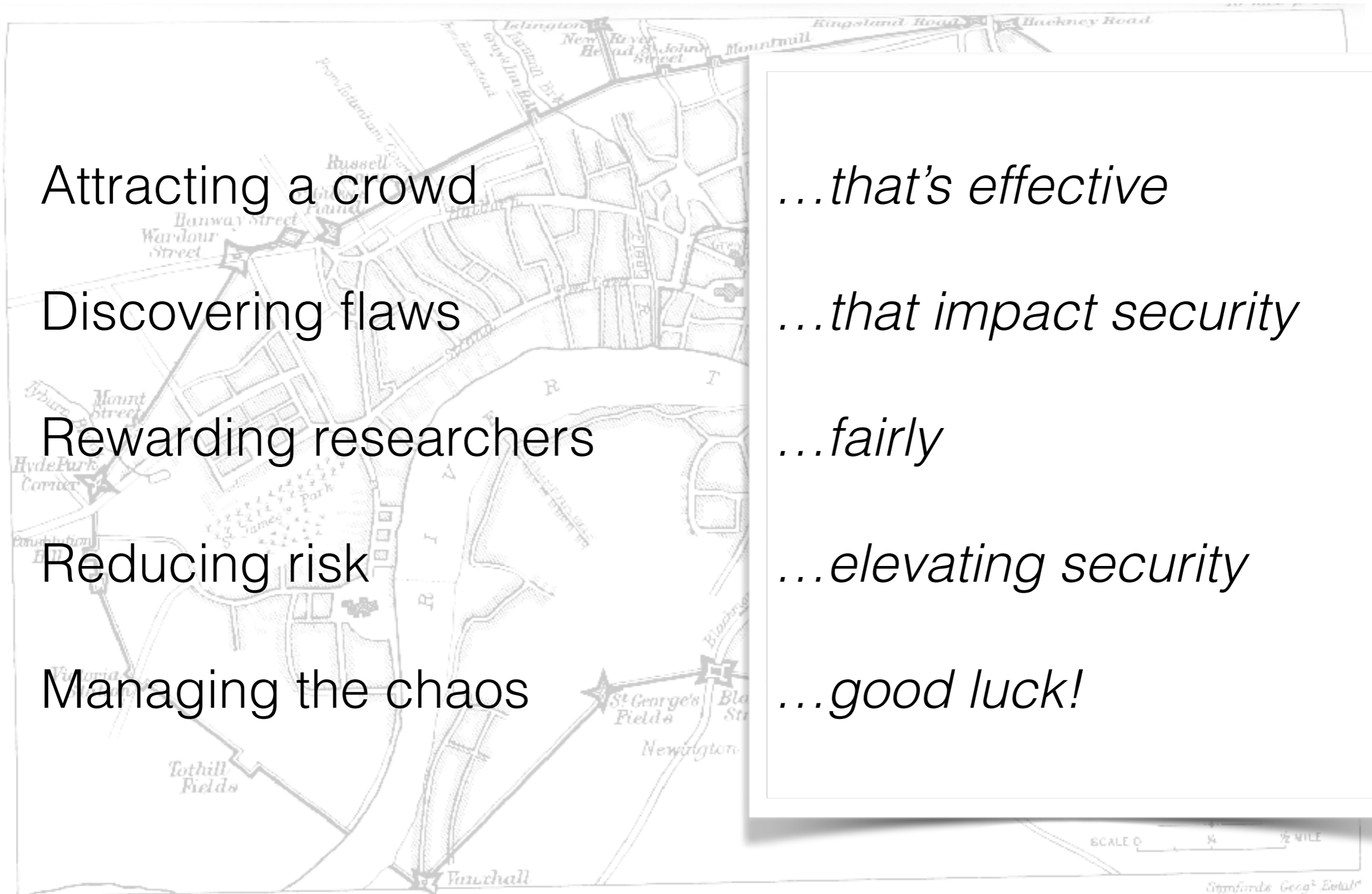
...that's effective

...that impact security

...fairly

...elevating security

...good luck!



Find an Ecological Niche

The maturity of a security development lifecycle influences the success of a bug bounty program.

Descent with modification



Encountering the Swarm



Be ready for a high rate of incoming reports that produce a low percentage of actionable bugs.

15+ / day

20% valid

A Cambrian Explosion

Duplicates

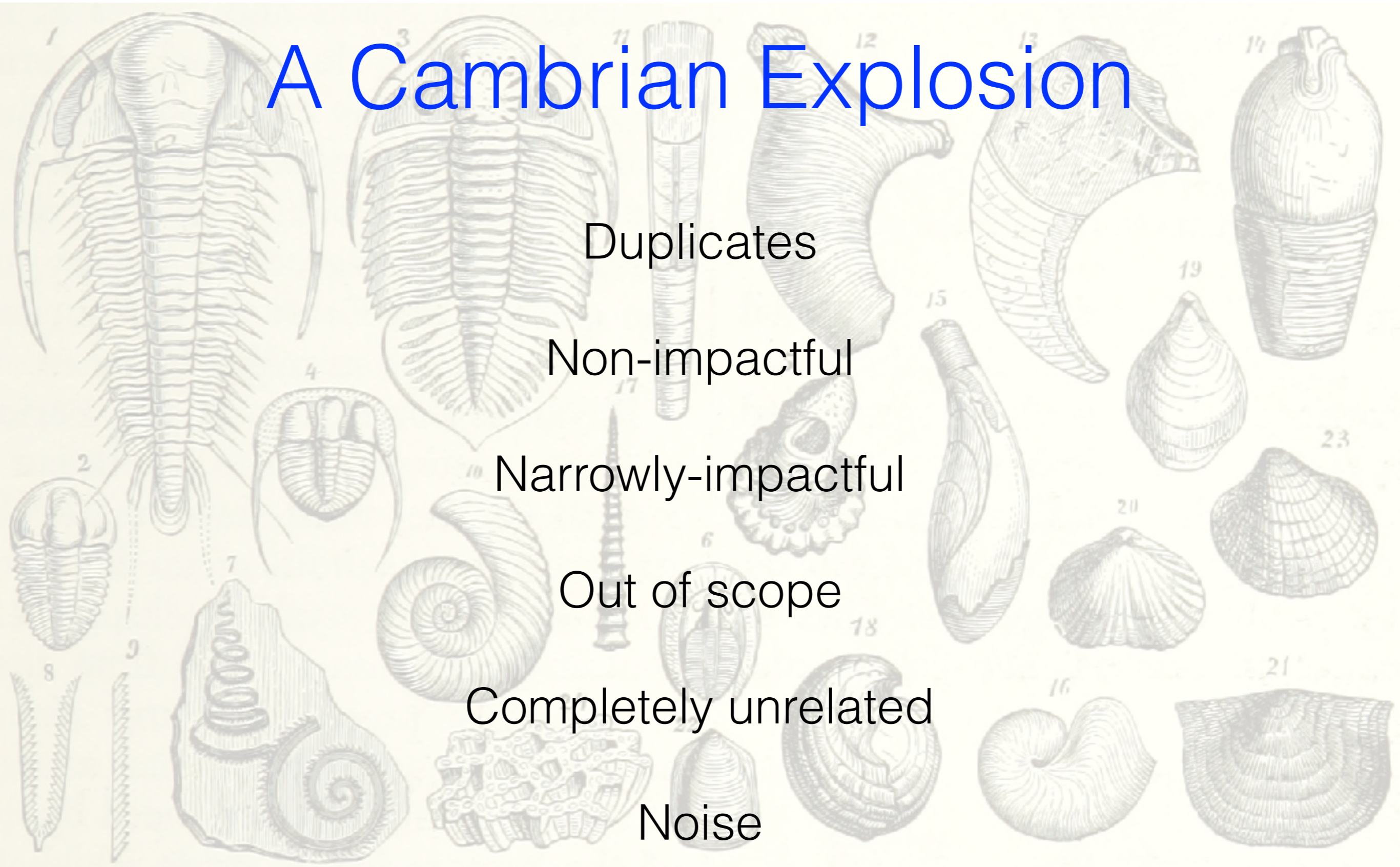
Non-impactful

Narrowly-impactful

Out of scope

Completely unrelated

Noise

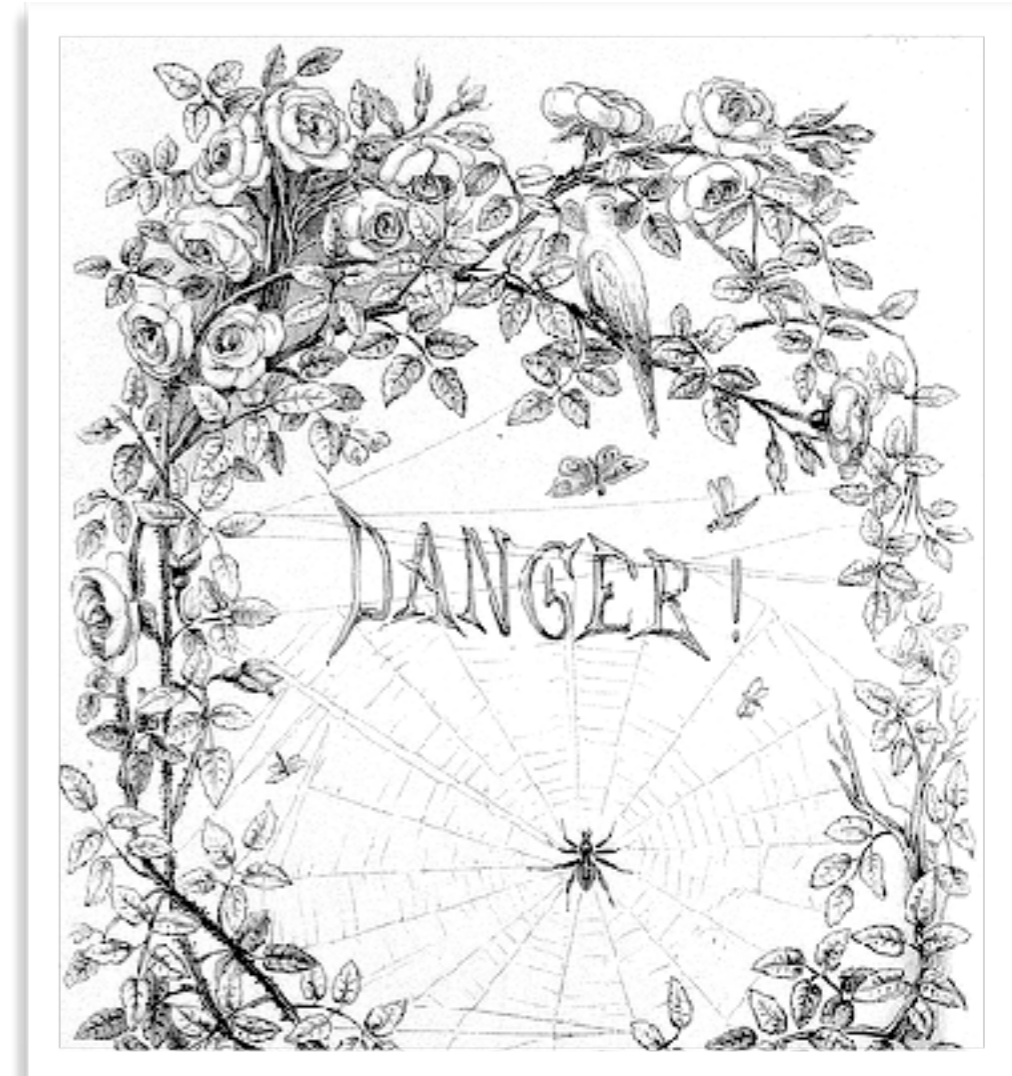


Quantifying Risk

Tie rewards to impact based on a reasonable threat model that reduces subjectivity.

More art than science.

Aim for consistency.



\$0-\$15K

~\$800 avg.

Bounty Variance — XSS

Reflected against self

“Click this link”

Public documentation

\$50

<https://entire.internet>

Authenticated sessions

No user interaction

Affects sensitive content

\$10,000

<https://klikki.fi/adv/yahoo.html>



Bug Value

Well-written descriptions and reproduction steps (that could also be rewarded in price).

Finding (unexploited?) flaws in production code that creates a feedback loop for the SDL.

...and generate tests to catch regression.

...and refactoring code.

...and deploy mitigating controls.



Bug Fixes

Check in code, deploy a new package, remove old package.

Make sure all systems receive the new code.

Watch for recidivism due to inadequate resolution.

Same bug — months later

Antibiotic Resistance



“This generates \$X million in revenue. It’s not supported due to org changes.”

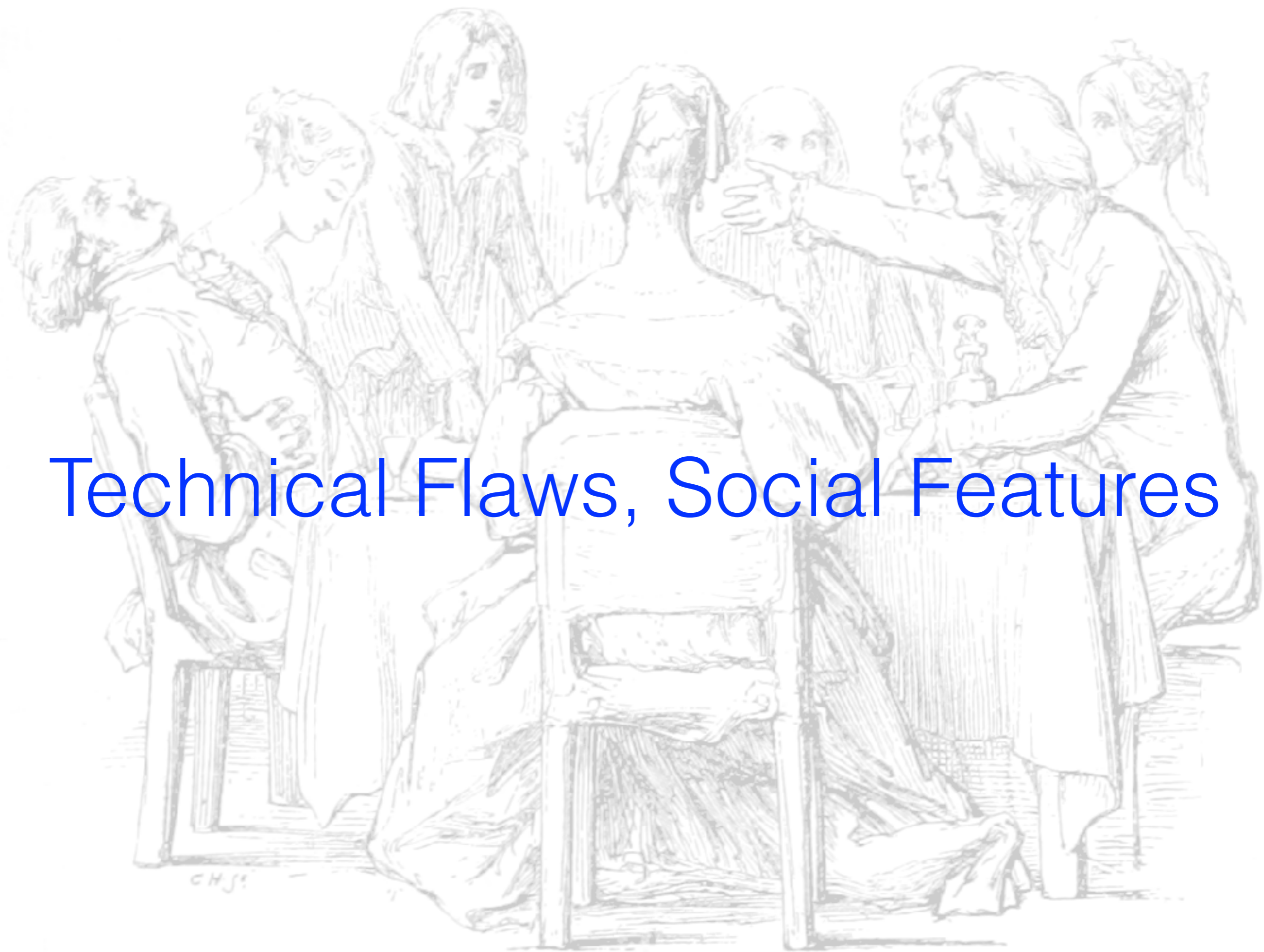
“No one’s using it; we’ll just shut it down.”

“This was EOL last quarter.”

“This is EOL next quarter.”

“It’s an internal system.”

“We’ll accept the risk.”



Technical Flaws, Social Features

Flexibility, Transparency

Expect to changes rules.

Expect to change scope.

Be clear, address ambiguity.

Be wary, avoid over-analyzing.

Document and track everything.



Adaptation

Communication

Working with researchers

Working with devs

Invite, reward

Explaining vulns

Warn, ban

Negotiating priority

Preparing for fallout

Measuring progress

“All you have to do is follow three simple rules. One, never underestimate your opponent. Expect the unexpected. Two, take it outside. Never start anything inside the bar unless it's absolutely necessary. And three, be nice.” — Patrick Swayze, Roadhouse

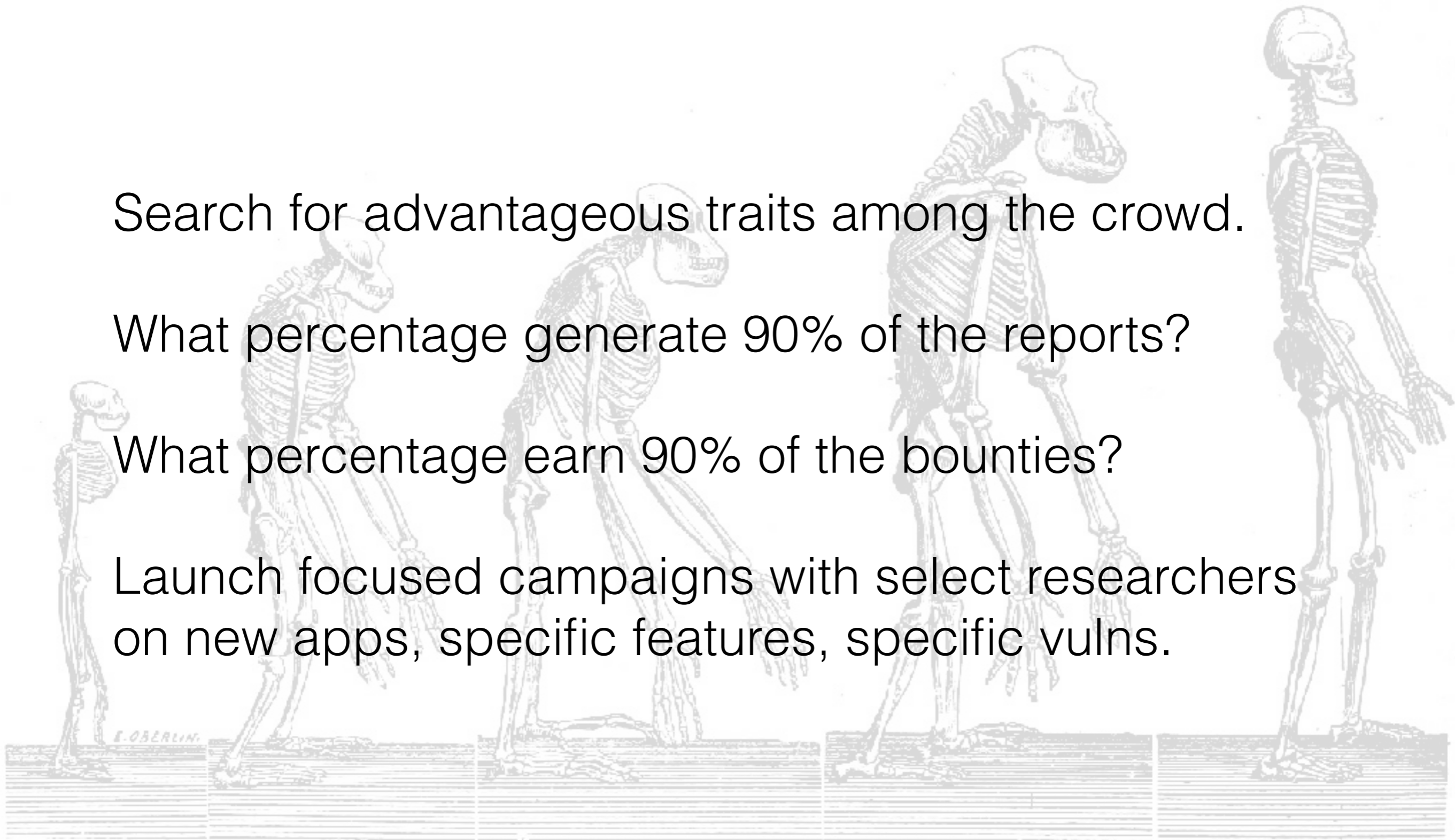
Natural Selection

Search for advantageous traits among the crowd.

What percentage generate 90% of the reports?

What percentage earn 90% of the bounties?

Launch focused campaigns with select researchers on new apps, specific features, specific vulns.



Navigating the Swarm

Measure as you go. Review and adjust. Test hypotheses.

Focus on flaws and fixes. Be professional. Expect professionalism.

Experiment with different combinations: Pen test, private bounty, public bounty.

Before You Leave

Prepare for the crowd you want; the crowd you don't want is already there.

Communicate the rules that balance rewards and risks.

The crowd discovers technical flaws and requires social management.

Thank You!

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<https://deadliestwebattacks.com>

References

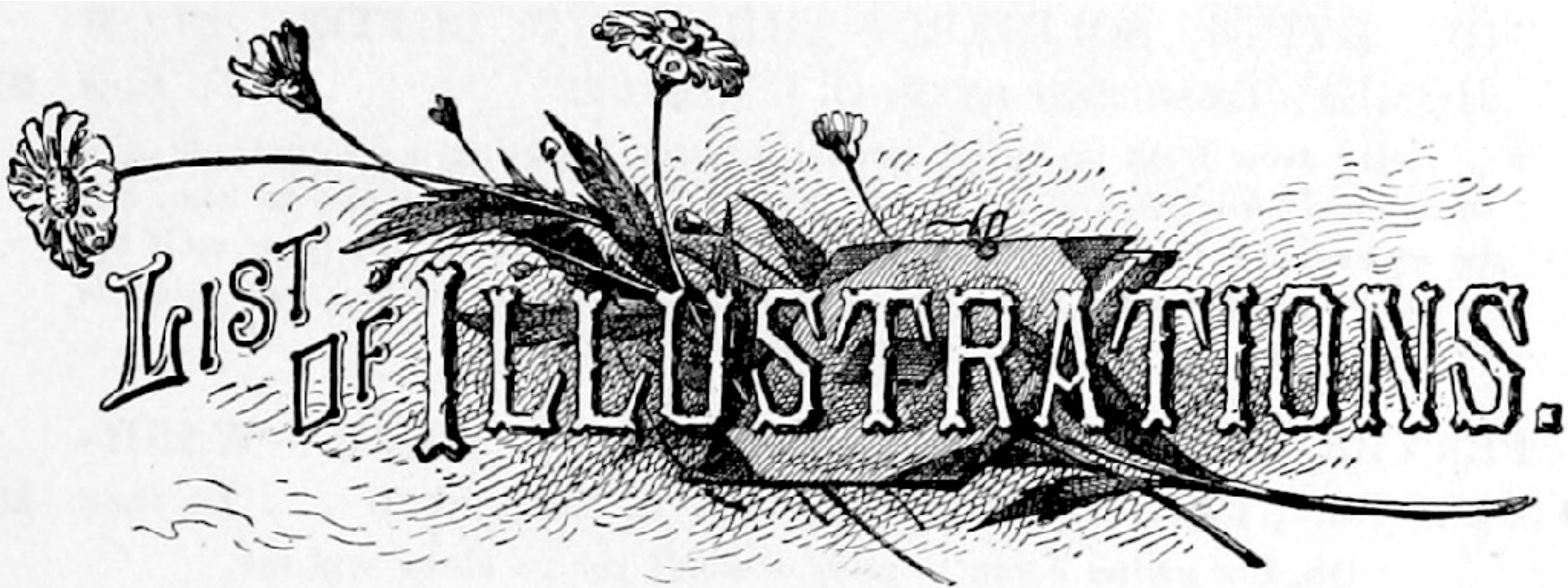
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